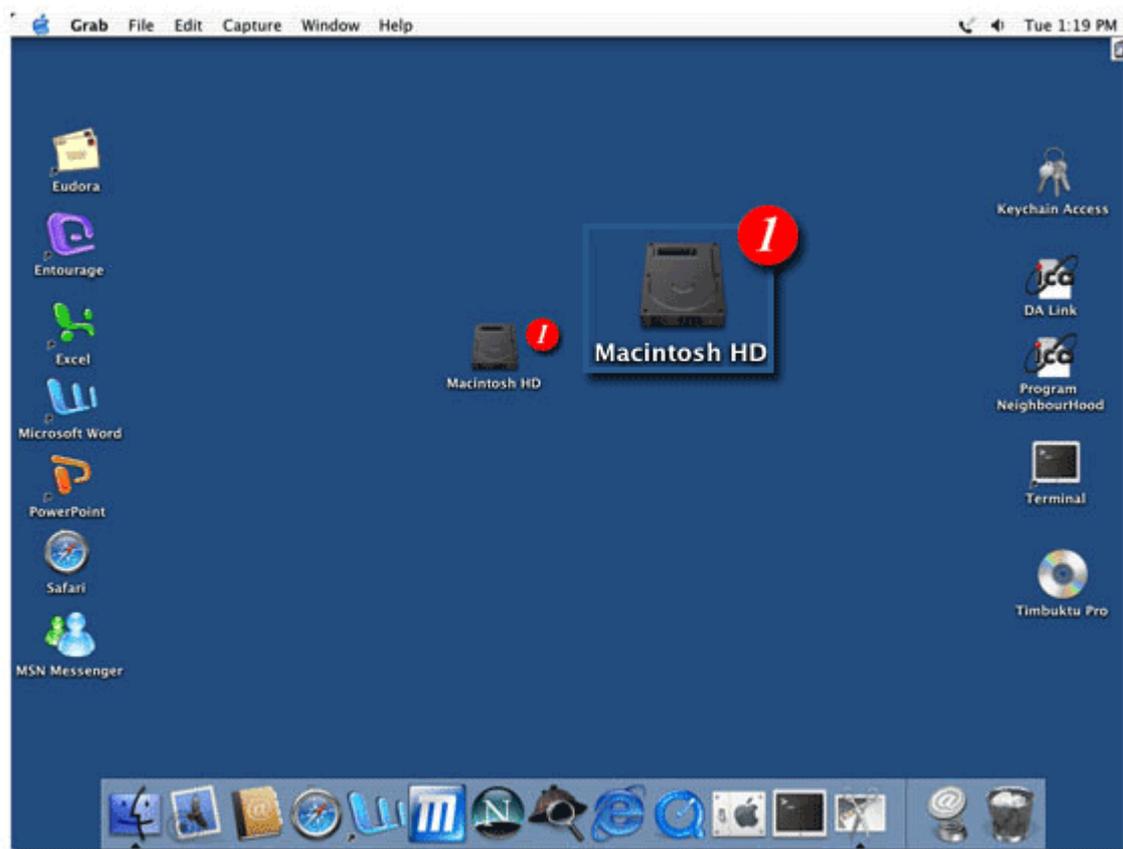




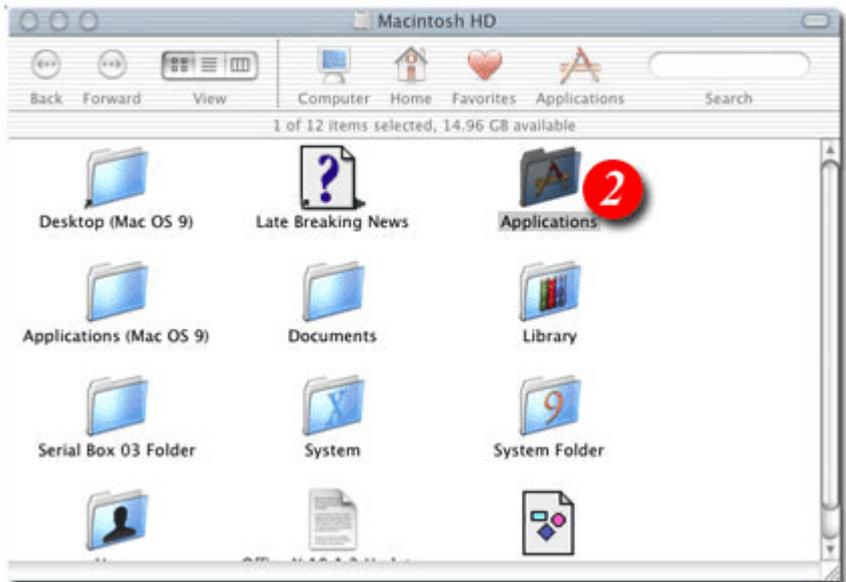
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Ping Test Guide for Macintosh OS X

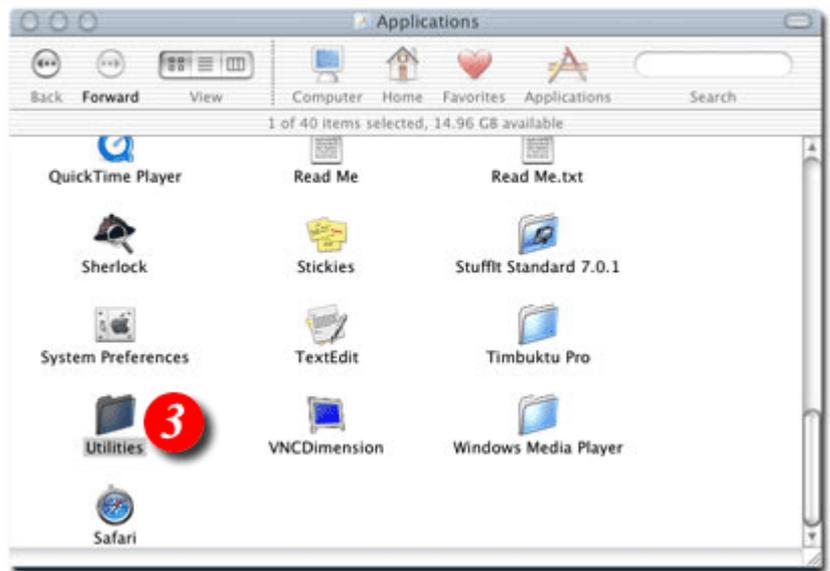
A ping test will help determine if a network connection is available.



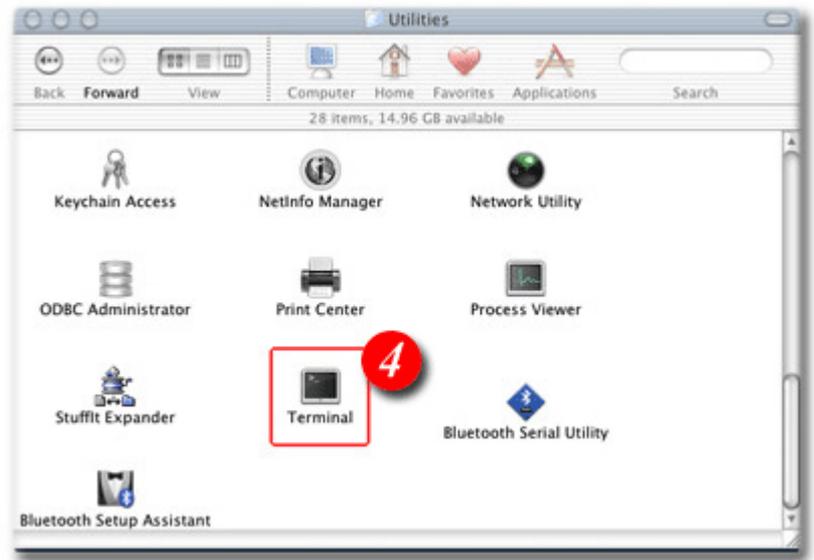
- 1) Double click on 'Macintosh HD' on your desktop.



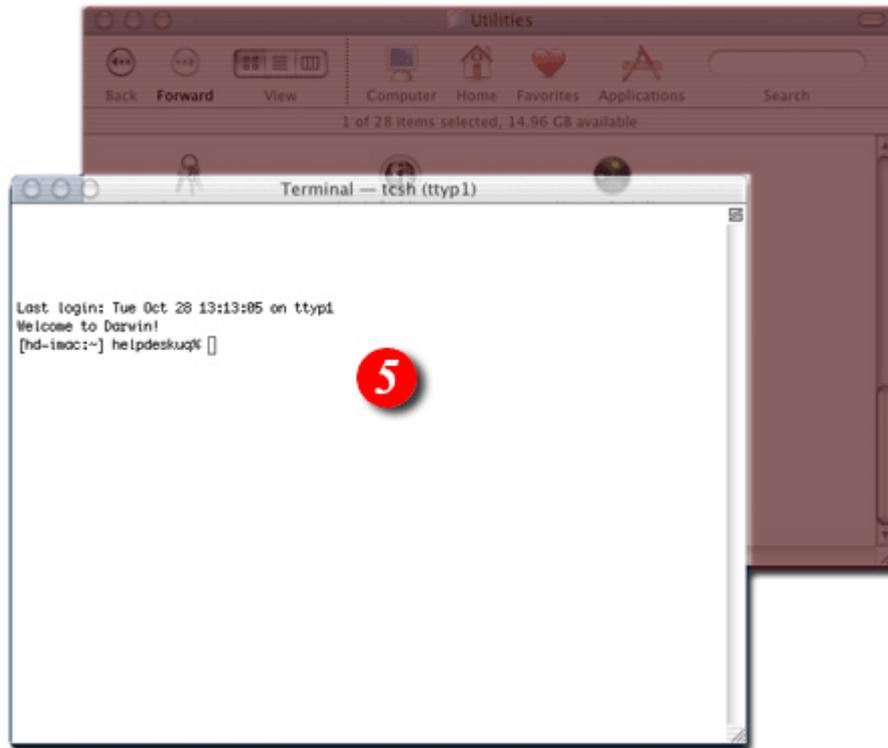
2) Locate the 'Application' folder and double click to open the folder.



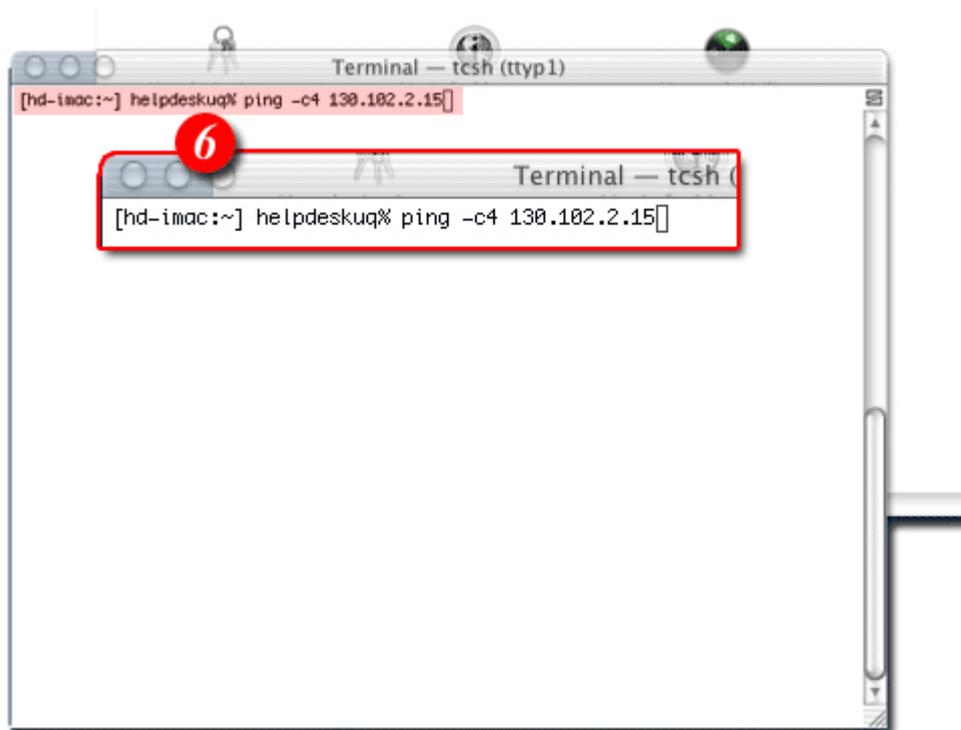
3) Locate the 'Utilities' folder and double click to open the folder.



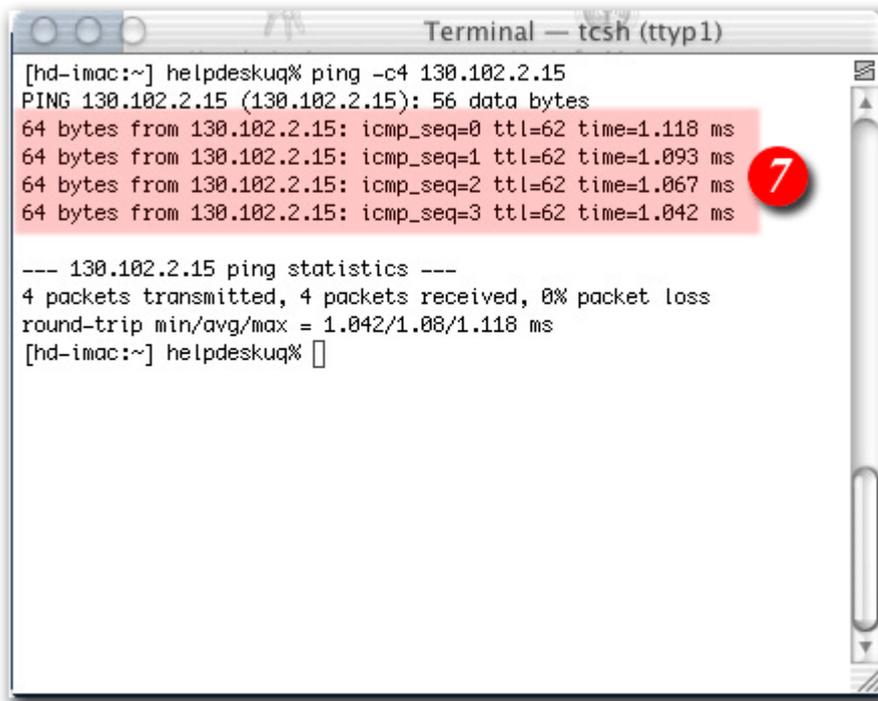
- 4) Locate the 'Terminal' program and double click to start the program.
-



- 5) The terminal program window should represent a similar layout as above.
-



- 6) Type in the following command **ping -c 4 130.102.2.15** then press Return or Enter
-



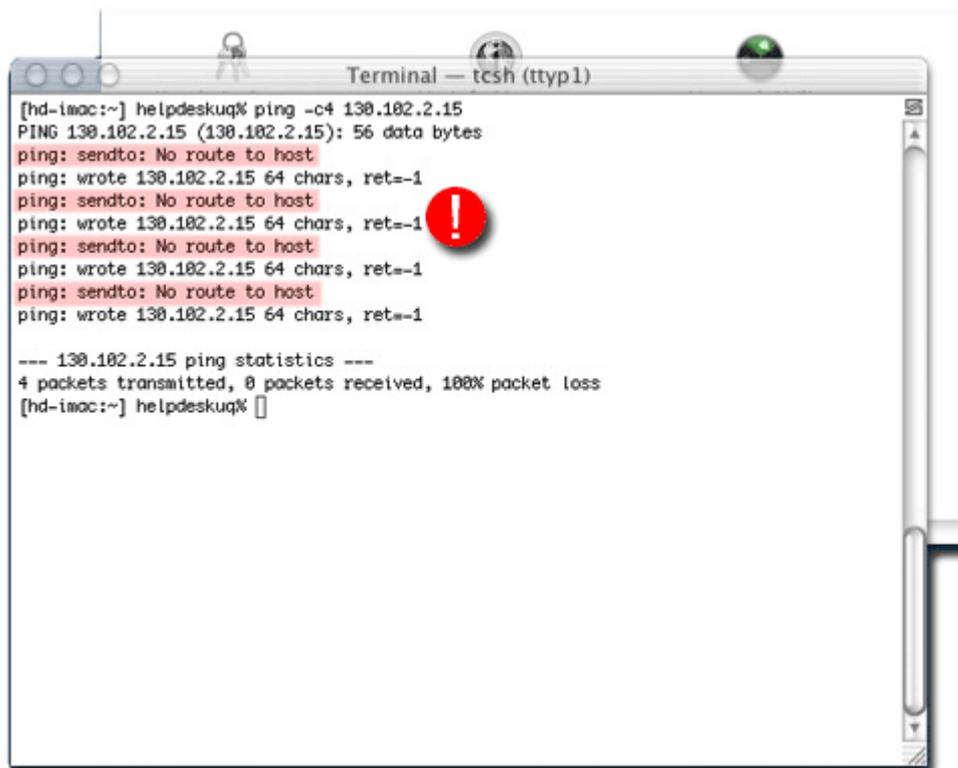
```
Terminal — tcsh (tty1)
[hd-imac:~] helpdeskuq% ping -c4 130.102.2.15
PING 130.102.2.15 (130.102.2.15): 56 data bytes
64 bytes from 130.102.2.15: icmp_seq=0 ttl=62 time=1.118 ms
64 bytes from 130.102.2.15: icmp_seq=1 ttl=62 time=1.093 ms
64 bytes from 130.102.2.15: icmp_seq=2 ttl=62 time=1.067 ms
64 bytes from 130.102.2.15: icmp_seq=3 ttl=62 time=1.042 ms

--- 130.102.2.15 ping statistics ---
4 packets transmitted, 4 packets received, 0% packet loss
round-trip min/avg/max = 1.042/1.08/1.118 ms
[hd-imac:~] helpdeskuq% █
```

7) A correct response would look similar to the screenshot above.

IMPORTANT

If your computer has being setup correctly you should be able to get a response similar to step A response similar to the screen bellow will indicate a problem with your settings or connection



```
Terminal — tcsh (tty1)
[hd-imac:~] helpdeskuq% ping -c4 130.102.2.15
PING 130.102.2.15 (130.102.2.15): 56 data bytes
ping: sendto: No route to host
ping: wrote 130.102.2.15 64 chars, ret=-1
ping: sendto: No route to host
ping: wrote 130.102.2.15 64 chars, ret=-1
ping: sendto: No route to host
ping: wrote 130.102.2.15 64 chars, ret=-1
ping: sendto: No route to host
ping: wrote 130.102.2.15 64 chars, ret=-1

--- 130.102.2.15 ping statistics ---
4 packets transmitted, 0 packets received, 100% packet loss
[hd-imac:~] helpdeskuq% █
```

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